

Quality policy

Product and service quality assurance is a central pillar of the KUKA ROBOT GROUP's corporate policy.

In this context, the KUKA ROBOT GROUP has set itself binding regulations. These ensure that quality management is implemented and improved on an on-going basis:

- Our customers are our partners. Their requirements are the drive behind our innovations and determine the way we approach quality and service.
- We maintain the quality of our products and services at sustainably high levels by continuously improving our products and processes. In so doing, we go beyond compliance with statutory requirements and other binding regulations, thus ensuring that we and our customers will continue to be successful in the long term.
- Our employees are the basis for our success, thanks to their knowledge, creativity and innovative drive.
- Quality is planned systematically:
 - The quality management system provides transparency and coordination in this respect.
It applies without reservation for all functions and employees.
 - The prevention of faults takes priority over the detection and elimination of faults.
 - Cost savings must not affect quality.
 - The quality management system is to be reviewed at periodic intervals and adapted to new challenges.

Environmental policy

The KUKA ROBOT GROUP aims to use resources sparingly and to keep the environment clean. A negative impact on the environment is to be minimized by means of an integrated approach to all business processes, with a view to long-term changes and their continuous improvement. Ecological criteria are thus to be considered at every stage, from design and development to procurement, and from production through to the recycling of our products. Employees are motivated to exercise greater environmental responsibility by means of agreed targets, information and involvement in corporate environmental protection.

Within the framework of the environmental management system at KUKA Roboter GmbH and KUKA ProTec GmbH, in compliance with DIN EN ISO 14001, the companies undertake to implement all official regulations and observe all relevant laws and ordinances. Our objective is to improve corporate environmental protection continuously, beyond mere compliance with the relevant environmental regulations.

Interested neighbors and the general public are to be kept informed of our activities and successes. Our corporate environmental protection is to be monitored continuously, adapted according to the latest information at all times and compared with the objectives we have set ourselves.